

Deb's Name: \_\_\_\_\_



## Hire Policy

### Hire fee

As marked on each hire dress.

### Deposit

50% of the total hire fee. Please note that your wear date will not be booked until this amount has been paid.

### Balance

The remaining 50% of the total hire fee must be paid within 60 days of the first deposit payment. Your wear date will be confirmed at this time.

### Hire Period and Late Fees

You may pick up your hire dress 2 days prior to the date of the deb. It must be returned to us the first business day following the date of your deb, or by a mutually agreed date. Return date: \_\_\_\_\_

Late return of your hire dress will attract a fixed rate of 10% of the hire price per day (unless pre-arranged with Carla or Cate) New return date:

A hire dress that has not been returned by 10 days from when it was taken from store will be considered as not returned.

### Cancellation

If you cancel your hire dress prior to 60 days before your wear date then 50% of your total hire fee will be refundable. If you cancel within 60 days of your wear date you will forfeit your total hire fee.

### Pre-authorisation

We require a pre-authorisation on your credit/debit card when you pick up your hire dress.

This pre-authorisation will be the total of your hire fee again or \$400 (whichever is the lesser amount). This amount will be released upon the return of the undamaged hire dress.

This amount (or part thereof) may be charged in the event that the dress is not returned, or is returned with significant damage.

A pre-authorisation is a hold over an amount of funds on your credit card or in your account (depending on your chosen method of payment). You will not be able to access these funds during the pre-authorisation period.

If you anticipate the pre-authorisation being an issue for you, please discuss this with us.

## Cleaning & Repairs

The Deb Room will clean the dress after the hire period. Please do not attempt to clean the dress. If you attempt to clean the dress and it results in permanent damage, you may incur additional costs.

We expect that you will take care of your hire dress. Please follow these guidelines to avoid excessive marking or damage to your hire dress:

- **Do not** wear body make up
- If you are getting a fake tan please ensure it is applied no later than 24 hours from the date of your deb
- Your hem should not touch the floor. This will have been discussed at your fitting in store.
- Do not attempt to iron or steam your deb dress.

Minor wear & tear is expected, and you will not be charged for any repair under \$100.

Repairs over \$100 will incur a charge and excessive damage that cannot be repaired may result in you being charged 100% of your hire fee again.

If your hire dress becomes damaged please don't panic. Simply bring your dress back by the required return date so that we can discuss the nature of the damage and what charges may be applicable.

If The Deb Room does not receive payment from your credit card provider or if your credit card expires or is rejected, you agree to pay all amounts due upon demand. If any monies payable remain unpaid by you after 7 days from the date of demand, you authorise The Deb Room to charge any outstanding fees and other amounts due to us in accordance with these Terms and Conditions against any credit card you have on file with us, including but not limited to the credit card, which details are specified above.

The Deb Room reserves the right to take all steps necessary to collect amounts due from you, including but not limited to legal action and/or using third party debt collection agencies.

Name: \_\_\_\_\_

Signed: \_\_\_\_\_

Date: \_\_\_\_\_